

Improved Access Clinics

Improved access clinics are provided to help people who need same day appointments. There is an Improved Access clinic in every area of Gloucestershire. Your nearest clinic is at The Vale Hospital or at either of the surgeries in Wotton-under-Edge but you can go to whichever clinic is most convenient for you. The clinics are staffed by experienced local GPs. Clinics are open during the week, including Saturdays.

How do I access a clinic?

Call your GP practice as normal where the reception team will inform you of what is available. You may also be offered an appointment if you attend a Minor Injury & Illness Unit at a community hospital.

What sort of problems is suitable for Improved Access?

Improved Access is suitable for people with medical problems that are new - such as tonsillitis - or medical problems which have gotten worse, for example someone with COPD (also known as emphysema) who may have a chest infection that needs treating quickly.

Are there problems that are not suitable for Improved Access?

Usually, if you have already seen your own GP about a problem, or the appointment is about a long-term medical condition, it would be more appropriate if you continue to see your own GP who already knows about your condition, including tests and treatments that you have received. When you call your GP surgery they will be able to advise whether **Improved Access** is suitable for you.

Do Improved Access clinics have access to my medical records?

Yes, GPs will be able to access your records if you give them permission to do so.

The locations of **Improved Access** Clinics are as follows:

The Vale Hospital, Dursley.GL11 4BA

The Chipping Surgery Wotton-Under-Edge GL12 7BD

The Culverhay Surgery Wotton-Under-Edge GL12 7LS